

NOORAIN HARUN

**HRDC Accredited Trainer | Corporate Trainer |
Certified Professional Image Consultant | The Corporate Stylist**

With nearly 30 years of corporate experience, Noorain Harun brings a strong blend of strategic HR insight, leadership development, and professional image mastery to her training practice. Recognised as The Corporate Stylist, she helps professionals and organisations elevate presence, credibility, and workplace confidence in alignment with organisational values.

Professional Background

Noorain spent almost three decades with Telekom Malaysia, holding senior roles across HR Operations, Competency Development, Corporate Affairs, and Business Management. Her final role as Head of Business Management at TM's Network Operations Centre involved oversight of financial performance, workforce capability, stakeholder engagement, and service culture initiatives.

She also contributed to competency development planning, training operations, and corporate communication at TM Group HR and Multimedia College - providing her with practical insight into organisational capability building.

Academic & Professional Credentials

- Master of Business Administration (MBA) – Universiti Utara Malaysia
- Bachelor of Science (Agribusiness) – Universiti Putra Malaysia
- Certified Professional Image Consultant (APIP)
- Certified Competency-Based Assessor (DDI Consulting)
- Accredited Trainer (HRD Corp)
- NCS TTT (Jab Pembangunan Kemahiran)

Training Specialisation

- Professional Image & Grooming
- Executive Presence & Leadership Image
- Business Etiquette & Corporate Protocol
- Personal Branding at Work
- Communication & Professional Behaviour
- Organisational Culture & Service Excellence

Her clients include government ministries, GLCs, universities, and multinational corporations, such as the Institute of Diplomacy and Foreign Affairs, Toyota Tsusho, International Islamic University Malaysia, and Multimedia University.

Training Philosophy & Impact

Known for her nurturing yet structured approach, Noorain delivers programmes that are practical, engaging, and confidence-building, with immediate workplace relevance. She is recognised for transforming training into credible professional presence and sustainable behavioural change.

Guided by a clear mission to help individuals and organisations show up at their best, Noorain continues to inspire growth and professionalism - one presence at a time.



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noorain harun

LISTS OF CLIENTS



KEMENTERIAN PENGAJIAN TINGGI



KEMENTERIAN
PEMBANGUNAN &
KERJAAN TEMPATAN



INSTITUTE OF DIPLOMACY AND FOREIGN RELATIONS
MINISTRY OF FOREIGN AFFAIRS MALAYSIA



Pejabat Setiausaha
Kerajaan Negeri Selangor



NOORAIN HARUN

CORPORATE TRAINER & IMAGE CONSULTANT

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noorain7337@gmail.com

EDUCATION & CERTIFICATION

- Master in Business Admin (UUM)
- Bachelor of Science in Agribusiness (UPM)
- Certified Professional Image Consultant (CPIC)
- HRD Corp Accredited Trainer
- NCS TTT (Jab Pemb Kemahiran)
- TM Certified Competency Assessor (DDI)

CORE COMPETENCIES

- Professional Image & Grooming
- Personal Branding & Executive Presence
- Corporate Training & Facilitation
- Communication & Business Etiquette
- HR Operations | Workforce Capability
- Competency Development | Assessment
- Service Culture & Employee Experience
- Stakeholder Engagement | Corporate Affairs
- Training Management & Administration

PROFESSIONAL EXPERIENCE

- CORPORATE TRAINER, IMAGE CONSULTANT AND FASHION ENTREPRENEUR** 2021 - present
 - Anis Official Empire | Gaya Consultancy
 - Deliver training on image, grooming, etiquette, communication, and personal branding for corporate, private, and public clients.
 - Develop HRD Corp-compliant modules and learning materials for professional development.
 - Conduct workshops for executives, managers, and customer-facing teams.
 - Provide styling consultation aligned with body shape, color analysis, and professional dress codes.
 - Support organizations in aligning employee image with culture and brand values.
- HEAD OF BUSINESS MANAGEMENT** 2012 - 2021
 - Network Operations Centre, Telekom Malaysia
 - Led business enablement for TM NOC, focusing on financial performance, workforce capability, and service culture transformation.
 - Oversaw contract management, operational readiness, and workforce planning.
 - Supported strategic business planning and alignment with corporate KPIs.
 - Drove improvement initiatives across performance, cost optimization, and people capability.
- AGM COMPETENCY DEVELOPMENT** 2008 - 2011
 - Learning & Dev, GHCM, Telekom Malaysia
 - Managed competency development for TM workforce, including competency frameworks and capability building plans.
 - Oversaw Assessment Centres and 360-degree feedback programs.
 - Ensured talent development strategies met organizational needs.
- MANAGER CORPORATE AFFAIRS** 2006 - 2011
 - Multimedia College, Telekom Malaysia
 - Managed communications, event management, protocol, and corporate affairs.
 - Led training administration, registrar functions, and training delivery processes.
 - Coordinated engagements with internal and external stakeholders.
- ASST MGR/MANAGER HR OPERATIONS** 1991 - 2006
 - TM Training Centre, Telekom Malaysia
 - Managed HR operations and workforce administration for TM Training Centre.
 - Oversaw employee services, HR processes, and office administration.
 - Supported training operations and HR compliance.
- CUSTOMER SERVICE OFFICER** 1990
 - Tina Travel Agency
 - Provided customer support for travel services, bookings, and itinerary planning.
- INSURANCE CONSULTANT** 1989
 - Arab Malaysian Eagle Assurance
 - Provided insurance advisory, sales, and customer relationship support.

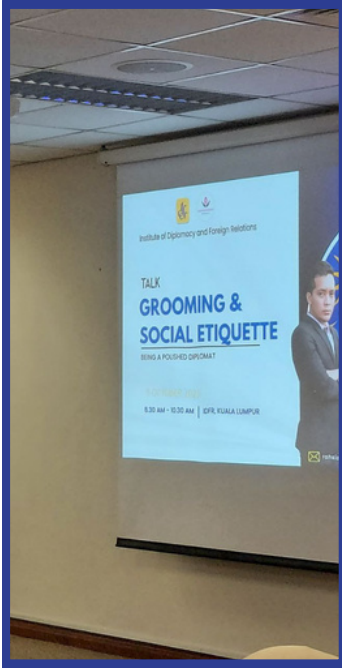
Moments from the Training Room

Experiential Learning with Active Engagement



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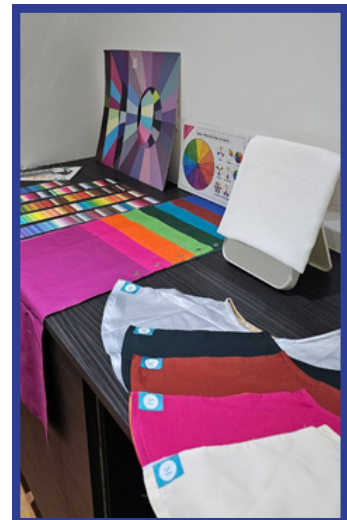
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